UWAY Cellular Camera Troubleshooting:

Please follow these steps **in order** when troubleshooting the cellular setup:

1) Confirm that your cellular account (i.e. Rogers / Telus) is active and that there is money on the account.

2) Confirm that the cellular plan is MMS capable (including pictures) and not exclusively data.
    - Eg: Rogers Prepaid: Talk and Text 15 or Telus Messaging Unlimited 15 (~$15/month)

3) Start with the following settings in the camera:
    - Camera Settings: Photo, 5MP Resolution, 1 Picture Burst, 1 min Quite Time, Disable both Time-Lapse and Duty-Time.
    - Cellular Settings: Instant (199 pics), MMS, Phone only, Recipient Phone (start with one number only and include 1 and area code, Cellular Network (Canada-Rogers 2/Telus), 3G only, Normal Photo Quality, Disable Remote Control

4) Push Menu button to go to Live Preview Mode after setting up camera.

    -push OK to take a picture, then push Down Arrow to view picture, then push OK button to send picture

    - Screen will show "Sending" and then "Send Over" when complete. If you get "Send Fail", reception is poor or a camera setting is wrong.

5) Take outside and switch to SETUP. See that you get Roger/Telus and service bars in bottom corner. Then switch to ON and leave camera for 20 minutes walking by periodically.

NOTES:

    a. The camera has one processor so can only capture and transmit one picture at a time. You can reduce Quite Time step by step as you are conformable with the transmission ration. If Quite Time is too short, the camera may not be able to finish transmitting before it is forced to take another photo causing some photos to be missed.

    b. Upon turning ON, the camera will wait until the Quite Time is over before taking the first picture (e.g. if Quite Time is 2 min, the camera will take its first picture after 2 min).

    c. Ensure your cellular phone is capable of receiving picture messages via MMS.

    d. The MB600 uses HPSA and GSM cellular frequencies. When using Telus, you must select 3G ONLY. Rogers can use Auto, 2G, or 3G but battery life is saved on 3G only.